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FILED VIA ECFS

November 2, 2009

Ms. Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

RE: Qwest ONA Nondiscrimination Report
CC Docket No. 88-2, Phase 1, CC Docket No. 96-128

Dear Ms. Dortch:

Pursuant to the Federal Communications Commission's ("Commission") *Orders*¹ concerning Qwest Corporation's ("Qwest") Open Network Architecture ("ONA") Plans, Qwest hereby submits its ONA Nondiscrimination Report for the third quarter of 2009. This report includes both provisioning and maintenance results, and is broken down into the categories as mandated by the Commission in its *MO&O on Reconsideration*, Appendix B.

This report also includes the categories of Public Access Lines in accordance with the *Report and Order* implementing Section 276 of the Telecommunications Act of 1996.

Qwest is filing this report via the Commission's Electronic Comment Filing System in the above-mentioned proceedings.

Please contact me if you have any questions.

Sincerely,

/s/ Glenda Weibel

Copy to: Christina Parker (via e-mail at christina.parker@fcc.gov)

Attachment

¹ See *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order*, 5 FCC Rcd. 3103 (1990) and *Memorandum Opinion and Order on Reconsideration*, 5 FCC Rcd. 3084 (1990) ("*MO&O on Reconsideration*"). Also see, *In the Matter of Implementation of the Pay Telephone Reclassification and Compensation Provisions of the Telecommunications Act of 1996, Report and Order*, 11 FCC Rcd. 20541 (1996) ("*Report and Order*"), vacated in part, *Illinois Pub. Telecom Assoc. v. FCC*, 123 F.3d 693 (D.C. Cir. 1997).

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2009

	AFFILIATE		ALL OTHERS	
A1 - Business				
Total Orders	126,008	Average Interval	87,646	Average Interval
Due Dates Missed	718	(In Days)	843	(In Days)
% Due Dates Missed	0.57%	3	0.96%	4
		0		0
A2 - PBX				
Total Orders	334	Average Interval	2,579	Average Interval
Due Dates Missed	13	(In Days)	82	(In Days)
% Due Dates Missed	3.89%	7	3.18%	8
		0		6
A3 - Centrex				
Total Orders	5,217	Average Interval	3,659	Average Interval
Due Dates Missed	98	(In Days)	71	(In Days)
% Due Dates Missed	1.88%	4	1.94%	5
		4		9
A4 - WATS				
Total Orders	65	Average Interval	1,023	Average Interval
Due Dates Missed	0	(In Days)	0	(In Days)
% Due Dates Missed	0.00%	3	0.00%	3
		No Activity		0
A5 - Mobile				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	0
		No Activity		No Activity
A6 - Feature Group A				
Total Orders	No Activity	Average Interval	6	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		5
A7 - Foreign Exchange				
Total Orders	40	Average Interval	120	Average Interval
Due Dates Missed	1	(In Days)	6	(In Days)
% Due Dates Missed	2.50%	1	5.00%	3
		1		0

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 3 2009

	AFFILIATE		ALL OTHERS	
B1 - Feature Group B				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
B2 - Feature Group D				
Total Orders	No Activity	Average Interval	1,068	Average Interval
Due Dates Missed	No Activity	(In Days)	66	(In Days)
% Due Dates Missed	No Activity	No Activity	6.18%	18
		No Activity		10
B3 - DID				
Total Orders	91	Average Interval	2,461	Average Interval
Due Dates Missed	30	(In Days)	512	(In Days)
% Due Dates Missed	32.97%	19	20.80%	14
		5		6

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 3 2009

AFFILIATE			ALL OTHERS	
C1 - Packet DDD Line				
Total Orders	No Activity	Average Interval	11	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		No Activity
C2 - Packet Synchronous Access				
Total Orders	16	Average Interval	2,399	Average Interval
Due Dates Missed	4	(In Days)	284	(In Days)
% Due Dates Missed	25.00%	15	11.84%	13
		No Activity		7
C3 - Packet Asynchronous Access				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2009

		AFFILIATE		ALL OTHERS	
D1 - Protective Alarm					
Total Orders	5	Average Interval		61	Average Interval
Due Dates Missed	0	(In Days)		0	(In Days)
% Due Dates Missed	0.00%	1		0.00%	2
		No Activity		No Activity	
D2 - Protective Relay					
Total Orders	No Activity	Average Interval		No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)		No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity		No Activity	No Activity
		No Activity		No Activity	
D3 - Control Circuit					
Total Orders	No Activity	Average Interval		No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)		No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity		No Activity	No Activity
		No Activity		No Activity	

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2009

AFFILIATE			ALL OTHERS	
E1 - Telegraph 75 Baud				
Total Orders	No Activity	Average Interval	10	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	10.00%	19
		No Activity		No Activity
E2 - Telegraph 150 Baud				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 3 2009

AFFILIATE			ALL OTHERS	
F1 - Voice, Non-Switched Line				
Total Orders	No Activity	Average Interval	10	Average Interval
Due Dates Missed	No Activity	(In Days)	2	(In Days)
% Due Dates Missed	No Activity	No Activity	20.00%	3
		No Activity		No Activity
F2 - Voice, Switched Line				
Total Orders	11	Average Interval	221	Average Interval
Due Dates Missed	4	(In Days)	32	(In Days)
% Due Dates Missed	36.36%	9	14.48%	8
		No Activity		3
F3 - Voice, Switched Trunk				
Total Orders	No Activity	Average Interval	615	Average Interval
Due Dates Missed	No Activity	(In Days)	60	(In Days)
% Due Dates Missed	No Activity	No Activity	9.76%	15
		No Activity		14
F4 - Voice and Tone, Radio Land Line				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F5 - Data, Low Speed				
Total Orders	No Activity	Average Interval	2	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	6
		No Activity		No Activity
F6 - Basic Data and Voice				
Total Orders	1	Average Interval	446	Average Interval
Due Dates Missed	1	(In Days)	63	(In Days)
% Due Dates Missed	100.00%	15	14.13%	19
		No Activity		3
F7 - Voice/Data PSN Access Tie Trunk				
Total Orders	No Activity	Average Interval	22	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	13
		No Activity		3
F8 - Voice/Data SSN Access				
Total Orders	No Activity	Average Interval	103	Average Interval
Due Dates Missed	No Activity	(In Days)	8	(In Days)
% Due Dates Missed	No Activity	No Activity	7.77%	12
		No Activity		8
F9 - Voice/Data SSN Intermachine Trunk				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
F10 - Data Extension, Voice Grade				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F11 - Voice Grade Telephoto and Facsimile

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

F12 - Protective Relay, Voice Grade

Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

**Qwest
QTR 3 2009**

AFFILIATE			ALL OTHERS	
G1 - Program Audio, 200-3500 Hz				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
G2 - Program Audio, 100-5000 Hz				
Total Orders	No Activity	Average Interval	7	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	71.43%	10
		No Activity		No Activity
G3 - Program Audio, 50-8000 Hz				
Total Orders	No Activity	Average Interval	11	Average Interval
Due Dates Missed	No Activity	(In Days)	8	(In Days)
% Due Dates Missed	No Activity	No Activity	72.73%	12
		No Activity		No Activity
G4 - Program Audio, 50-15000 Hz				
Total Orders	No Activity	Average Interval	1	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	5
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report

Qwest
QTR 3 2009

AFFILIATE			ALL OTHERS	
H1 - TV Channel 1 Way 15 kHz Audio				
Total Orders	No Activity	Average Interval	40	Average Interval
Due Dates Missed	No Activity	(In Days)	6	(In Days)
% Due Dates Missed	No Activity	No Activity	15.00%	22
		No Activity		No Activity
H2 - TV Channel 1 Way 5 kHz Audio				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2009

AFFILIATE			ALL OTHERS	
I1 - Digital Voice Circuit				
Total Orders	3	Average Interval	31	Average Interval
Due Dates Missed	0	(In Days)	2	(In Days)
% Due Dates Missed	0.00%	3	6.45%	14
		No Activity		No Activity
I2 - Digital Data, 2.4 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I3 - Digital Data, 4.8 kbps				
Total Orders	No Activity	Average Interval	No Activity	Average Interval
Due Dates Missed	No Activity	(In Days)	No Activity	(In Days)
% Due Dates Missed	No Activity	No Activity	No Activity	No Activity
		No Activity		No Activity
I4 - Digital Data, 9.6 kbps				
Total Orders	No Activity	Average Interval	44	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	8
		No Activity		3
I5 - Digital Data, 56 kbps				
Total Orders	No Activity	Average Interval	8	Average Interval
Due Dates Missed	No Activity	(In Days)	1	(In Days)
% Due Dates Missed	No Activity	No Activity	12.50%	26
		No Activity		4

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2009

AFFILIATE			ALL OTHERS	
J1 - Dedicated Hicap Digital, 1.544 mbps				
Total Orders	77	Average Interval	41,705	Average Interval
Due Dates Missed	25	(In Days)	3,766	(In Days)
% Due Dates Missed	32.47%	15	9.03%	14
		6		5

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2009

AFFILIATE			ALL OTHERS	
K1 - Dedicated Hicap Digital, 3.152 mbps				
Total Orders	No Activity	Average Interval	44	Average Interval
Due Dates Missed	No Activity	(In Days)	4	(In Days)
% Due Dates Missed	No Activity	No Activity	9.09%	11
		No Activity		13
K2 - Dedicated Hicap Digital, 6.312 mbps				
Total Orders	No Activity	Average Interval	14	Average Interval
Due Dates Missed	No Activity	(In Days)	3	(In Days)
% Due Dates Missed	No Activity	No Activity	21.43%	11
		No Activity		5
K3 - Dedicated Hicap Digital, 44.736 mbps				
Total Orders	1	Average Interval	2,614	Average Interval
Due Dates Missed	0	(In Days)	490	(In Days)
% Due Dates Missed	0.00%	30	18.75%	19
		No Activity		5
K4 - Dedicated Hicap Digital, >45 mbps				
Total Orders	No Activity	Average Interval	258	Average Interval
Due Dates Missed	No Activity	(In Days)	54	(In Days)
% Due Dates Missed	No Activity	No Activity	20.93%	24
		No Activity		19

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Installation Detail Report
Qwest
QTR 3 2009

AFFILIATE			ALL OTHERS	
L1 - Smart PAL				
Total Orders	No Activity	Average Interval	10	Average Interval
Due Dates Missed	No Activity	(In Days)	0	(In Days)
% Due Dates Missed	No Activity	No Activity	0.00%	3
		No Activity		2
L2 - Basic PAL				
Total Orders	No Activity	Average Interval	558	Average Interval
Due Dates Missed	No Activity	(In Days)	5	(In Days)
% Due Dates Missed	No Activity	No Activity	0.90%	7
		No Activity		5

The first Average Interval calculation includes all orders for this service classification, both customer and company negotiated and all missed appointments. The second Average Interval calculation excludes orders with customer-driven due dates.

Quarterly ONA Maintenance Report
Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	6	12
Average Interval in Hrs/Mns	11:37	4:31
A2 - PBX		
Total Tickets	4	191
Average Interval in Hrs/Mns	2:29	4:15
A3 - Centrex		
Total Tickets	13	31
Average Interval in Hrs/Mns	2:38	2:48
A4 - WATS		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	4:30
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	17
Average Interval in Hrs/Mns	No Activity	5:11
A7 - Foreign Exchange		
Total Tickets	11	74
Average Interval in Hrs/Mns	6:46	2:56

Quarterly ONA Maintenance Report
Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
B1 - Feature Group B		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
B2 - Feature Group D		
Total Tickets	No Activity	56
Average Interval in Hrs/Mns	No Activity	4:21
B3 - DID		
Total Tickets	11	220
Average Interval in Hrs/Mns	1:12	5:54

Quarterly ONA Maintenance Report

Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
C1 - Packet DDD Line		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
C2 - Packet Synchronous Access		
Total Tickets	No Activity	59
Average Interval in Hrs/Mns	No Activity	1:53
C3 - Packet Asynchronous Access		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report

Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
D1 - Protective Alarm		
Total Tickets	No Activity	22
Average Interval in Hrs/Mns	No Activity	4:19
D2 - Protective Relay		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
D3 - Control Circuit		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report

Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	6:18

Quarterly ONA Maintenance Report

Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
F1 - Voice, Non-Switched Line		
Total Tickets	No Activity	23
Average Interval in Hrs/Mns	No Activity	7:33
F2 - Voice, Switched Line		
Total Tickets	112	631
Average Interval in Hrs/Mns	5:01	4:47
F3 - Voice, Switched Trunk		
Total Tickets	18	352
Average Interval in Hrs/Mns	2:03	2:56
F4 - Voice and Tone, Radio Land Line		
Total Tickets	No Activity	29
Average Interval in Hrs/Mns	No Activity	3:44
F5 - Data, Low Speed		
Total Tickets	No Activity	38
Average Interval in Hrs/Mns	No Activity	5:30
F6 - Basic Data and Voice		
Total Tickets	3	1,137
Average Interval in Hrs/Mns	1:18	3:02
F7 - Voice/Data PSN Access Tie Trunk		
Total Tickets	No Activity	21
Average Interval in Hrs/Mns	No Activity	4:31
F8 - Voice/Data SSN Access		
Total Tickets	No Activity	1
Average Interval in Hrs/Mns	No Activity	4:25
F9 - Voice/Data SSN Intermachine Trunk		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F10 - Data Extension, Voice Grade		
Total Tickets	No Activity	12
Average Interval in Hrs/Mns	No Activity	3:09
F11 - Voice Grade Telephoto and Facsimile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
F12 - Protective Relay, Voice Grade		
Total Tickets	No Activity	5
Average Interval in Hrs/Mns	No Activity	2:28

Quarterly ONA Maintenance Report

Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
G1 - Program Audio, 200-3500 Hz		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	2:02
G2 - Program Audio, 100-5000 Hz		
Total Tickets	No Activity	8
Average Interval in Hrs/Mns	No Activity	4:21
G3 - Program Audio, 50-8000 Hz		
Total Tickets	4	22
Average Interval in Hrs/Mns	1:44	4:12
G4 - Program Audio, 50-15000 Hz		
Total Tickets	4	38
Average Interval in Hrs/Mns	4:30	5:52

Quarterly ONA Maintenance Report

Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
H1 - TV Channel 1 Way 15 kHz Audio		
Total Tickets	No Activity	2
Average Interval in Hrs/Mns	No Activity	0:45
H2 - TV Channel 1 Way 5 kHz Audio		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report

Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
I1 - Digital Voice Circuit		
Total Tickets	1	13
Average Interval in Hrs/Mns	0:36	3:07
I2 - Digital Data, 2.4 kbps		
Total Tickets	No Activity	19
Average Interval in Hrs/Mns	No Activity	2:14
I3 - Digital Data, 4.8 kbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
I4 - Digital Data, 9.6 kbps		
Total Tickets	No Activity	24
Average Interval in Hrs/Mns	No Activity	3:35
I5 - Digital Data, 56 kbps		
Total Tickets	No Activity	877
Average Interval in Hrs/Mns	No Activity	2:48

Quarterly ONA Maintenance Report

Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
J1 - Dedicated Hicap Digital, 1.544 mbps		
Total Tickets	169	16,581
Average Interval in Hrs/Mns	3:14	3:00

Quarterly ONA Maintenance Report

**Qwest
QTR 2 2009**

	AFFILIATE	ALL OTHERS
K1 - Dedicated Hicap Digital, 3.152 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K2 - Dedicated Hicap Digital, 6.312 mbps		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
K3 - Dedicated Hicap Digital, 44.736 mbps		
Total Tickets	1	358
Average Interval in Hrs/Mns	0:19	1:24
K4 - Dedicated Hicap Digital, >45 mbps		
Total Tickets	No Activity	82
Average Interval in Hrs/Mns	No Activity	6:22

Quarterly ONA Maintenance Report

**Qwest
QTR 2 2009**

	AFFILIATE	ALL OTHERS
L1 - Smart PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
L2 - Basic PAL		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity

Quarterly ONA Maintenance Report - Tickets with Due Dates

Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
A1 - Business		
Total Tickets	25,552	22,526
Average Interval in Hrs/Mns	13:26	14:19
Due Dates Missed	3,328	3,187
% Due Dates Missed	13.02%	14.15%
A2 - PBX		
Total Tickets	69	348
Average Interval in Hrs/Mns	16:36	14:16
Due Dates Missed	9	48
% Due Dates Missed	13.04%	13.79%
A3 - Centrex		
Total Tickets	1,189	986
Average Interval in Hrs/Mns	14:26	14:47
Due Dates Missed	194	135
% Due Dates Missed	16.32%	13.69%
A4 - WATS		
Total Tickets	No Activity	3
Average Interval in Hrs/Mns	No Activity	14:37
Due Dates Missed	No Activity	2
% Due Dates Missed	No Activity	66.67%
A5 - Mobile		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
A6 - Feature Group A		
Total Tickets	No Activity	10
Average Interval in Hrs/Mns	No Activity	14:39
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	0.00%
A7 - Foreign Exchange		
Total Tickets	43	127
Average Interval in Hrs/Mns	13:22	14:27
Due Dates Missed	4	18
% Due Dates Missed	9.30%	14.17%

Quarterly ONA Maintenance Report - Tickets with Due Dates

Qwest
QTR 2 2009

	AFFILIATE	ALL OTHERS
E1 - Telegraph 75 Baud		
Total Tickets	No Activity	No Activity
Average Interval in Hrs/Mns	No Activity	No Activity
Due Dates Missed	No Activity	No Activity
% Due Dates Missed	No Activity	No Activity
E2 - Telegraph 150 Baud		
Total Tickets	No Activity	21
Average Interval in Hrs/Mns	No Activity	22:42
Due Dates Missed	No Activity	7
% Due Dates Missed	No Activity	33.33%
